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PRIVACY POLICY



infocom.ua

2025

Privacy Policy

JE INFOCOM (hereinafter referred to as "Infocom") adheres to the principles of confidentiality and privacy of information received from its clients during the provision of services offered on <http://infocom.ua>.

Infocom guarantees the protection of restricted-access information and the safeguarding of personal data of its service users (hereinafter referred to as "Users"), including when using the official Infocom website, mobile applications, application programming interfaces, and other services (hereinafter referred to as "Services").

This Privacy Policy (hereinafter referred to as the "Policy") is intended to inform Users publicly about the collection (processing), storage, and transfer of personal data and other information provided during the provision of Infocom Services.

By using Infocom Services, Users agree to all the terms and conditions outlined in this Policy.

PLEASE REVIEW THIS POLICY BEFORE USING OUR SERVICES.

Purpose of Personal Data Processing

The purpose of processing personal data is to provide Services.

Collection of Personal Data

Personal Data refers to any information or set of information about a User who is identified or can be specifically identified.

Non-personalized Information refers to information not linked to a specific User of the Services.

The personal data processed by Infocom includes contact details provided by Users while using the Services (e.g., full name, phone number, email address, etc.), data used for payment of Infocom products and Services, shipping numbers and history, etc. This information is collected while Users interact with the Services, including through Infocom's website, mobile applications, and other platforms. Data is provided voluntarily by Users to facilitate Infocom's fulfillment of its obligations under the Services.

Non-personalized information is used exclusively for generating statistical data and improving Services, including informing Users about new offerings.

Use of Information

The information collected by Infocom is used for:

- Creating User accounts.
- Providing the Services or features requested by the User.
- Communicating with Users to inform them about personalized unique offers and promotions from Infocom.
- Evaluating and analyzing the market, clients, products, and services provided by Infocom.
- Delivering effective customer support.
- Ensuring updates and technical support for the Services.
- Any other purposes necessary for the quality provision of the Services.

Transfer of Information to Third Parties

Infocom may transfer the information obtained from Users to third parties to properly fulfill its obligations under the Services.

The disclosure of personal data without the User's consent or authorization is permitted in cases defined by law and only if necessary for national security, economic welfare, or human rights.

Protection of Confidential Information and User Data

Confidential information, personal data, and non-personalized information are stored on Infocom's internal resources, access to which is restricted per the provisions of Infocom's Information Security Policy.

Security

Adequate measures have been implemented on Infocom's web resources to protect information. However, it is important to note that no transmission method over the Internet is completely secure or error-free.

Infocom is not responsible for the operation of servers, internet service providers, or third-party activities that may limit access to the website or result in information leakage due to third-party actions. Users are also responsible for safeguarding their personal data, including login credentials, when using Infocom's website, mobile applications, and other platforms.

Content available on Infocom's web resources is protected under current intellectual property laws. Unauthorized reproduction, translation, archiving, or copying onto other electronic media is prohibited.

User Rights and Responsibilities

Users have the right to access information regarding the processing of their personal data and other rights outlined in the Law of Ukraine "On Personal Data Protection" dated June 1, 2010, No. 2297-VI (as amended) (hereinafter referred to as the "Law").

Users are required to:

- Avoid actions that mislead other Users.
- Not share their personal data with third parties.
- Not collect, systematize, store, process, or distribute the personal data of other Users.
- Not attempt to access the personal data of other Users by any means, including fraud, abuse of trust, or unauthorized access methods.

If a User registers on Infocom's website, mobile applications, or other platforms on behalf of third parties, the User confirms that they have sufficient authority to act on behalf of these third parties, including consenting to data processing under this Policy.

User Consent

According to the Law, Infocom processes Users' personal data to provide them with Services based on the consent for data processing granted under the Law. This consent is necessary to exercise the company's powers and fulfill contractual obligations in which the User is a party.

A User may voluntarily provide Infocom with consent to process their personal data for purposes such as receiving promotional and informational materials or any other specified purpose.

When registering on Infocom's official website, using mobile applications, application programming interfaces, or other applications, or submitting an inquiry via the feedback form on our website, the User confirms that they have read and understood the terms of this Privacy Policy. This includes acknowledging the purposes of data processing outlined in the Policy and the rights granted to data subjects under Article 8 of the Law. By ticking the checkbox labeled "I agree to the Privacy Policy" or "I agree to the processing of my personal data," the User explicitly consents to the use of their personal data by Infocom as described in this Policy.

Cookies

Cookies are small text files stored on User devices during visits to Infocom's website. These may be used to understand content preferences and remember Users for future visits. Cookies are stored to ensure technically flawless and optimized service provision.

The cookies used by Infocom cannot harm User devices. Most cookies are session cookies that are automatically deleted after a User's visit. These session cookies are essential for the proper functioning and usability of the website. Other cookies remain on User devices until deleted, allowing recognition during subsequent visits.

Additional Information

Infocom reserves the right to amend this Privacy Policy.

For inquiries about this Privacy Policy, please email us at infocom@infocom.ua.